



20/23 Web Series on Fraud and Abuse

Scam Free in 2023

Feb - May 10:00 - 11:00 am 2nd Monday

[Click Here to Zoom-Register](#)

- 3.5 million older adults lose a combined total of \$5 billion in savings per year
- Criminals steal an average \$34,200 per victim
- Hawaii reports over \$17 million in losses to online scams with cases expected to rise by 10% each year
- Medicare pays over \$70 billion annually to false claims*

Senior Medicare Patrol (SMP) Hawaii invites you to its
20/23 Web Series on Fraud Prevention: Scam Free in 2023

Join us for this unique opportunity to gain understanding, insight and resources to better prepare, plan and protect not just your financial assets, but your legacy. Learn from residents, and local and national experts on:

- ▶ **The Dimensions of Fraud L x W x D**
- ▶ **What Financial Institutions are Doing to Protect Us**
- ▶ **Get Past the Blame & Shame: Strategies to De-Escalate Violence**
- ▶ **From Loss to Legacy: Changing our Narrative Now**

Feb. 13

FROM OUR MAJOR BANKS: RESTORING & STRENGTHENING TRUST



Stacey Baba is the Quality Improvement Manager at American Savings Bank's BSA and Fraud Department, where she reviews anti-money laundering and fraud cases for compliance. She has experience in both government and banking in the areas of fraud and regulatory compliance. Stacey is a Certified Fraud Examiner (CFE) from the Association of Certified Fraud Examiners



Thomas Carreiro is the Senior Vice President of Corporate Security at American Savings Bank Hawaii. He joined ASB in 2019, responsible for Corporate and Physical Security, and is Community and Neighborhood Enhancement Co-Coordinator. Tommy served with the Honolulu Police Department for 23 years as a Major Crimes Detective, SWAT Team Sergeant and Bomb Squad Commander, and is a former Anti-Terrorist Special Agent with the National Security Agency.



Brian Ishikawa, Senior Vice President and Director of Corporate Security at Bank of Hawaii Corporation, the bank holding company of its primary subsidiary, Bank of Hawaii, the largest independent financial institution in Hawaii and the Pacific Islands. He is also a Certified Protection Professional (CPP) and Certified Business Continuity Professional (CBCP) from DRI International and a Certified Financial Services Security Professional from the American Bankers Association. Brian serves on a variety of community groups as a volunteer and as a board member for several financial boards.



Jerry Pahukula, Jr., has been a private security practitioner for the past 34 years and is currently employed by First Hawaiian Bank (FHB) as the Vice President & Security Manager where he manages FHB's physical security program protecting people, property, processes and technology. Jerry is a long-time member of ASIS International and holds the Certified Protection Professional and Physical Security Professional certifications. He is also a member of the American Bankers Association and obtained the Certified Financial Services Security Professional designation. Jerry is a veteran having served 21 years in the Hawaii Army National Guard, retiring in 2003.

**Data from Star Advertiser, March 2022; Comparitech, January 2022; Consumer Affairs, November 2021; Revcycle Intelligence, December 2021; Department of Justice, September 2021*

March 13



2022 BBB RISK REPORT: SUMMARY, SIGNS & SAFEGUARDS

Roseann Freitas is the Public Relations & Communications Manager for the Better Business Bureau Great West + Pacific, with over 25 years of experience in public relations, communication, marketing and consumer outreach. She brings her expertise in understanding small business operations in the home remodeling industry to the BBB. Roseann serves on various boards and committees, including Executive Women International (faculty member for its Academy of Leadership), National Kitchen & Bath Association (presenter of its Voices of the Industry), and the Building Industry Association. She is well known for her expertise in fraud psychology, scam demographic analysis and consumer protection.

TRAUMA INFORMED RESPONSE & INDUSTRY INITIATIVES TO PROTECT US



Robert Mascio has been with FINRA for over 16 years and is Director of Investor Education Outreach. In this capacity, he cultivates and manages FINRA Investor Education Foundation programs and partnerships related to investor protection and the prevention of financial fraud and exploitation. He also facilitates FINRA's Investor Issues Committee. Mr. Mascio held various management and investigative positions within FINRA, including managing FINRA's Vulnerable Adults and Seniors Team, which was responsible for operating the FINRA Securities Helpline for Seniors, and conducting specialized reviews and investigations of senior specific concerns, including allegations of fraud, abuse and exploitation of vulnerable adults.

April 10

MEDICAID: TRENDS AND OTHER WARNING SIGNS TO HEED



Landon Murata is the Director of the Hawaii Medicaid Fraud Control Unit (MFCU). The Unit conducts a statewide program for the criminal and civil investigation and prosecution of provider fraud against the Medicaid Program, fraud in its administration, and abuse or neglect of Hawaii Medicaid recipients and residents of board and care facilities throughout the State. Landon has just under 20 years of criminal and civil law enforcement experience, serving as a deputy attorney general with the Department of the Attorney General's Criminal Justice Division, a staff attorney with the Department of Commerce and Consumer Affairs' Office of Consumer Protection, and a deputy prosecuting attorney for the City and County of Honolulu.

May 8

25th ANNIVERSARY: SERVING TOGETHER FOR A STRONGER, SAFER HAWAII

A gathering to celebrate the end of an era and welcome a new one. Meet volunteers, former engagers and others to learn what SMP Hawaii means to them and working together for a better community.

For more SMP Hawaii information or to ask about volunteer opportunities:

Contact: 808-586-7281

Toll Free: 1-800-296-9422

Visit: www.smphawaii.org

Email: info@smphawaii.org

Facebook: [smphawaii808](https://www.facebook.com/smphawaii808)



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